

## RENTAL CONDITIONS

The driver must be at least 21 years old

The driver is the person who signed the rental contract.

The second driver is free of charge. For each additional driver we charge USD 2 per day

### Fuel tank

All cars are delivered with a full tank of gas and must be returned with a full tank.

Otherwise we will charge the renter 15 USD per 1/8 tank.

### Dirt / salt water

Please return the car in a normally used/dirty condition.

Please do not store wet items or items that have been in salt water in the car without protection. If you are a diver, please contact us.

All cars are non-smoking vehicles.

### Return

The rental car must be returned at the time agreed in the rental agreement. If you have booked a late check out, it is possible to use the car until 5.00 pm for a flat rate of 23 USD, or 40 ANG, subject to availability. Please ask in good time!

In case of late return we charge 30 USD for every 12 hours or part thereof.

The rental company is not responsible for personal belongings left in the car.

The driver is responsible for all traffic offenses (parking, speeding...) during the rental period.

### Tires

Make sure that the tires always have enough air. If in doubt, have this checked at a tire service.

If the tire loses air, also go to a tire service. The repair does not take long and does not cost much.

### Changing tires

If you need to change the tire, there is a spare tire and a jack/tool in every car.

## Other rental car problems

In the event of a breakdown or mechanical problems, call Don Genaro.

We are here for you: Don Genaro has the following office hours: Mon - Sat from 8:00am to 10:00am and from 4:00pm to 6:00pm. In an emergency, we are also available for you outside these hours. Please call us first. We will help if we can.

If the renter independently requests roadside assistance (tel. no. 005999 9247), he is also responsible for payment.

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## Accident

First of all, make sure that you are safe!

If you are involved in an accident, DO NOT MOVE THE VEHICLE!

Always contact the Curacao Road Service (Forensys): Tel. no. 9233

Whatsapp: +5999 4613282 or toll free: 08001199

Also inform Don Genaro Tel: 005999 /6982442 or 005999 6969273

Keep copies of all relevant documents that you need to complete.

The accident must be recorded by the Road Service ("Forensys"), otherwise no rental car insurance will take effect.

Ambulance: 912

## Car rental replacement in case of "force majeure"

Since Curaçao is an island and the availability of spare parts and service is limited, it could happen that your booked rental car is not ready for use. In this case Don Genaro will try to provide you with an equivalent car at the same rental price. In the high season (November to April), however, surcharge payments cannot always be avoided. In case of doubt, Don Genaro is entitled to cancel the car rental booking.

All cars are insured for the specified maximum number of passengers, additional persons or persons sitting in the back of a pick-up while driving are not insured.

The rental cars must be parked overnight in a lockable courtyard.

Costs for loss of gas cap 20 USD, antenna 40 USD, keys 200 USD, battery 200 USD, radio 200 USD, wheel wrench or jack 30 USD.

#### Important traffic rules and information

Traffic coming from the right has no right of way

There are different variants of a traffic circle, some have right of way, others do not

Maximum speed 60 km/h, accepted for the road to Westpunt: 80 km/h

Rain: The roads are very slippery, drive more slowly!

Never leave objects visible in the car.

Lock the car and use the steering wheel lock.

#### PAYMENT INFORMATION

The rental car fee must be paid in cash in USD or Antillean guilders on the day of handover or the following day.

When paying by credit card (Visa or Mastercard) or by bank transfer to our German bank account, we charge a handling transfer fee of +5% of the rental price.

Translated with DeepL.com (free version)